

## GENERAL RULES OF OPERATION:

### 1) GENERAL:

#### 1.1

The general rules of operation (GRO) are binding for all users of the " Kletterhalle Saalfelden Betriebs GmbH & co KG, referred to as:

"FACILITY".

Their purpose is first of all the avoidance of accidents, order and hygiene.

The GRO will be displayed in the reception area, inside the hall and in the wardrobe. They must be read by every user of the hall.

The GRO can be read and downloaded in our homepage "[www.felsenfest.cc](http://www.felsenfest.cc)"

Clients of our facility agree to the terms of this GRO and commit to follow the rules of this GRO.

#### 1.2 The definition " site of the facility " includes:

1.2.1 Boulder sites - free style climbing sites (indoor and outdoor)

1.2.2 Top rope sites

1.2.3 Lead climbing areas, outside climbing site and fixed rope routes

1.2.4 Wardrobe

1.2.5 Parking spaces

1.2.6 Bathroom facilities

1.3

Requirements for the use of the facility

1.3.1.

General user requirements are as follows:

(i) Completion of the registration form

(ii) Purchase of an admission ticket

1.3.2

If the client is in possession of a valid multi entry pass or a season or annual member card the registration form must be completed

only one time.

This is also valid by the purchase of one or more multi entry passes, season or annual member cards as well as switching between

multi entry pass, Season or annual member card.

## 1.4

### Use of the climbing facility by minors

#### 1.4.1

Minors from 12 years of age may use the facility without supervision provided a legal guardian has fully completed the registration form

for minors from 12 years of age and up as well as the purchase of an admission tickets for minors from 12 years and up.

#### 1.4.2.

Minors under the age of 12 years may use the facility only in presence and supervision of an adult provided the minor is in possession

of an valid entry ticket and the adult is in possession of an valid security/admission ticket. Everybody must follow the possible

examination results of an employee from the facility in regard to rope capability as well as climbing technic.

It is up to the the employee of the facility (according to his/her evaluation) to ban an minor under 12 years of age from the use of the

facility or to restrain his use to certain parts of the facility

(for example only the use of the bolder site). The accompanying adult is

responsible for the appropriate conduct of the minor. He is also responsible for any personal or property damage.

## 1.5

Tickets are nontransferable to other persons. There is no refund by loss of any admission ticket, multi entry ticket, season or annual

pass.

## 1.6

It is illegal to smoke or to drink alcoholic beverages in the facility. Climbing under the influence of drugs is strictly forbidden.

## 1.7

The wardrobe is to be used for changing, storage of clothing, equipment and personal items. There is no liability by theft or loss in the

wardrobe or in the facility in general.

## 1.8

Every guest must follow instructions of employees of the facility.

## 2. RISKS

### 2.1

Climbing contains certain risks. The practice of climbing contains always an non controllable residual risk and requires permanently a

high amount of concentration, self response and specific knowledge.

### 2.2

The use of the facility is at your own risk.

### 2.3

The facility is responsible for the operational safety and reliability of the whole facility. The facility is not responsible for any injuries of

customers due to exercise of climbing and all risks related therewith.

### 2.4

Adults are responsible for minors who are allowed in the facility according to chapter 1.4

### 2.5

The facility and its employees are not responsible for any personal or property damage, specially any claims

of damage caused by

personal error and no recourse is possible. Lost items cannot be replaced. The facility in general does not include any insurance offers.

### 3. GENERAL SAFETY REQUIREMENTS IN ALL PARTS OF THE FACILITY AND USAGE OF THE FACILITY

#### 3.1

The data in the registration form must be correct and truthful. Any employee of the facility may check the technical skills of a climber

at any time which he listed in the registration form.

#### 3.2

Nobody is allowed to use any part of the facility under the influence of alcohol, drugs or sedating medication.

#### 3.3

No glass bottles or containers are allowed in climbing areas.

#### 3.4

In order to prevent injuries every climber is asked to warm up appropriately before use of the climbing walls.

### 3.5

Climbing is only allowed with equipment conforming to standards of mountain climbing and which is in faultless condition. Climbing

with only an breast harness is prohibited due to the risk of injuries.

### 3.6

In addition to the capability check according to paragraph 3.1 an employee of the facility may perform an security check on the climbing

equipment. Should there be any faults on the equipment the usage authorization for the facility may be revoked for the safety of all

other climbers.

### 3.7

Any climbing must be performed in adequate climbing shoes. Climbing in street shoes or barefoot is strictly prohibited.

### 3.8

To prevent injuries it is prohibited to wear any type of jewelry ( like rings, bracelets, necklaces, etc.) . Also prohibited is the usage of

Mp3-players or similar devices that could affect the concentration during climbing.

### 3.9

It is only allowed for one user to use a track at the same time. Every climber must pay attention to enough clearance to other climbers.

It is strictly prohibited to climb over each other.

### 3.10

It is strictly prohibited to attach, change or move any steps, grips, hooks, intermediate belays, top ropes, etc. Any loose or moving step,

grip, hook, etc. must be reported immediately to an employee of the facility.

### 3.11

Artificial climbing grips are not part of any standard norm. At any time they may break off or become loose and may therefore endanger

climbers or other persons. The facility is not liable for the stability of grips, steps, hooks, etc. Everybody must be prepared for

equipment to drop down at any time. The use of a helmet is recommended.

### 3.12



The facility and the sanitary installations must be kept clean.

### 3.13

Animals and pets are prohibited.

## 4. SPECIAL RULES REGARDING BOULDERN (free style climbing), TOP ROPE AND LEAD CLIMBING

### 4.1

Climbing without a rope (bouldern) is only permitted without exception in areas designed as boulder areas. There is no bouldern (free

style climbing) allowed in lead climbing areas.

### 4.2

The cushioned floors in the boulder area may not be used as resting areas. Only the designated resting areas are to be used to relax

and to rest.

### 4.3

With the exception of the bolder area ropes are mandatory in all other climbing areas ( top rope- lead

climbing ) .

#### 4.4

Top rope climbing is prohibited without intermediate belay. If the circle reverse control cannot be reached at the end of the route the

rope must be pulled.

#### 4.5

Top rope climbing in overhanging areas is only allowed with rope protection which is attached to an intermediate belay point and leads

to an circle reverse point. All available intermediate belays must be engaged. Uncontrolled swinging should be therefore prevented for

the climber.

#### 4.6

The standardized partner check must be performed before the use of any lead climbing area.

#### 4.7

All available intermediate belays must be used during lead climbing to minimize the risk of injury during a drop. This means no

available intermediate belay can be left out. Specially at

lead climbing every intermediate belay must be connected from a safe position

as possible.

#### 4.8

At the end of every lead climbing route a reverse chain is attached. The rope must be clipped into both carabiners attached to the

reverse chain. It is prohibited to use two ropes at one reverse chain to prevent danger to life due to melt down of the ropes.

#### 4.9

Any security line may be only used by one climber.

#### 4.10

The climber must be lowered slowly and steady. Special attention must be paid not to endanger other climbers.

#### 4.11

No ropes under 60 m (180 feet) should be used.

#### 4.12

Only norm belays may be used. The user must have experience at handling the belays.

#### 4.13

After finishing a route all personal equipment must be removed.

## 5. INSTRUCTION COURSES

### 5.1

The facility is offering instruction courses to teach or improve the skill in all areas of the climbing sport.

Information about the concrete

courses, dates and charges are posted inside the facility or can be found on the web page [www.felsenfest.cc](http://www.felsenfest.cc) The number of available

spots is limited. The order of incoming payments will determine the acceptance to the course. Participants who cannot be

accommodated will be informed immediately. All payments will be refunded. The registration to the course is binding and the spot will

be reserved by the facility only after receipt of the full course payment by the participant. Payment must be received latest 5 days

before begin of the course. ( Kletterhalle Saalfelden Betriebs GmbH & CoKG, Raika Saalfelden, Account # 170.183, BLZ 35053). The

right to participate at the course will be declined should there be a delay of payment (not the obligation to pay).

## 5.2

Extern courses of hosts or group leaders must be must be registered and approved by the facility management.

## 5.3

The leader of an extern group carries full responsibility for the members of his/her group members.

## 5.4

During the duration of a course some parts of the facility may be closed down. Any bans or restrictions will be posted in a timely

manner by a bulletin. The blocked area is not accessible for other climbers.

## 5.5

Without authorization from the management It is not permitted to block or reserve climbing areas by groups or group leaders.

## 5.6

Parts of the climbing areas may be temporarily closed for tournaments, events, cleaning of walls and grips,

changing of routes and

other necessary maintenance work. All blocks will be posted in a timely manner (as much as possible) .

These situations do not allow

for a claim of compensation to any other user of the facility. The purchase of an entry ticket or the registration to a course does not

automatically guarantee the right to use specific parts of the facility.

## 5.7

The facility reserves the right to cancel events if there are unforeseen circumstances. If an event has to be cancelled the management

of the facility will try to find an acceptable replacement date. Should this not be possible, 100% of the paid fees will be refunded. There

are no refunds for accrued travel expenses or commuting expenses. The facility is authorized to cancel the contract without refund of

funds to a customer, specially if the customer acts against the rules of the contract, rules and regulations of the facility or if the behavior

of the customer creates a danger for the proper execution of the course or a danger to other participants of the course.

## 5.8

Should a customer cancel a course or event, following cancellation charges will be applied: within 7 days of the course/ event 60% of

the initial cost. Within the last 24 hours of the course/ event 100% of the initial cost.

Please use our cell number (+43 (0) 664 34 878 76 for any cancellation and leave a message in our mail box. If the cancellation is due

to personal illness or other unforeseen situation ( severe illness of a relative, etc.), the cancellation fee can be used toward the

payment of an alternative course.

## 6. EXPULSION OF AN USER OR MEMBER OF THE FACILITY

### 6.1

Anyone who is in breach of instructions of facility employees may be excluded from the use of the facility and may be expelled from the

property of the facility. In this case the offender is not entitled to any type of refund of the daily pass, season-,

or yearly card.

## 6.2

A permanent ban of entry to the facility may be issued by multiple offenses against the GRO. In such cases the daily pass, season or

yearly pass will be confiscated by the facility. There will be no compensation for the purchase price (aliquot) of the appropriate pass.

## 7. ARRIVAL AND DEPARTURE

Arrival and departure are at the own risk of the attendee.

## 8. ACCEPTANCE

### 8.1

The user of the facility agrees that any photos or videos within the property of the facility may be published without compensation for

advertising purposes or in print medias.

### 8.2

Every user agrees to be contacted for information purposes via telephone, fax, e-mail, SMS or mail. He is entitled to revoke this option



at any time without specification of reasons.

## 9. INVALIDITY OF INDIVIDUAL REGULATIONS

Invalidity of individual parts of the GRO or contract does not affect or nil the effectivity of the remaining contract.

## 10. Court of jurisdiction

Court of jurisdiction: Bezirksgericht Saalfelden

Ing. Georg Kysela

General manager

Kletterhalle Betriebs GmbH & Co KG

